

REOPENING LETTERS TO MEMBERSHIPS

LETTER #1

In order to facilitate service as safely and with the least contact and staff as possible, we have reprogrammed our App for our members to use. Only from the App will Members be able to make reservations (a must) and order food/beverage.

Take-out:

- Take-out menu and ordering only via the App.
- There will be a menu on the App by the 20th
- Take-out will be delivered to a table in the front of the clubhouse for our members to pick up.

The Turn

- Order your refreshment (while on the 9th tee) in advance of making The Turn via the App

Terrace Dining (Self-Serve):

There are no servers handling china, glass, food, cutlery within your personal space at this time. Food and Beverages will be delivered in single use disposable containers. Enjoy the Terrace food and views with minimal contact from staff.

- Make a reservation in advance; only via the App
- When seated Members will order their meals and beverages via the App
- Food will be prepared in the kitchen and delivered on the Terrace to a pick up location
- Members will pick up their own food and beverage to enjoy at your table

In an effort to maximize member usage with only 50% occupancy and social distancing standards we created specific times for seating. Tables will be cleaned between seatings for our next group of members to enjoy.

Terrace Seating's:

Monday & Tuesday: Closed; except on Memorial Day

Wednesday-Sunday: 12:00pm done by 1:30pm; 2:00pm done by 3:30pm

Dinner starting May 27th : 6:00pm done by 7:30pm; 8:00pm done by 9:30pm

(Note: If you arrive late, the "done time" remains the same in order to accommodate our members for the next seating)

- Reservations via the App is mandatory
- No Walk-Ins at this time
- No bar stools or congregating around the bar at this time
- No Guests
- Terrace only, no indoor seating, dress accordingly
- Maximum table size 5 persons (per State)
- Food and Beverage ordering will be done from the App; including when dining on the terrace
- Masks mandatory when walking up to the terrace and from the table to your car (per State)
- The Clubhouse continues to be closed
- The restrooms in the Clubhouse will be open and masks are required to enter the building
- Enter Terrace from rear walking paths only, not through the interior of the Clubhouse
- There is an area reserved for golfers finishing their round in order to settle scores and enjoy a refreshment (you can order your refreshment/lunch while waiting for your shot on 18th tee)

Other Important Information:

- Pool not opening on Memorial Day Weekend per the State Health Department
- As we receive guidance from the Town and State on pool openings, a similar reservation system for seats will be implemented
- No unaccompanied children on the property at any time
- A decision for camp will be made in June

Welcome back!

LETTER #2

Dear Members,

As we continue to open areas of the Club, we must always balance the expected demand with the costs of operating in this COVID-19 environment. As always, our goal is to provide the maximum service possible within the regulations and social distancing protocols provided to us and within budgetary realities. Management and the various committees have been working tirelessly to define what amenities we can reasonably offer and how best to implement them. The following is an update of where we stand.

After careful planning and with best practices in place for the safety of our Members and staff, I am pleased to announce that limited take-out lunch and dinner options will now be available.

Food service on a takeaway basis will begin on Thursday, May 14th and will be as follows:

Lunch

Lunch will be available for advance ordering Thursday through Sunday and will consist of our Salad and Sandwich cards as well as a variety of soups. Sandwiches will come with chips, cole-slaw and a pickle. The meals will be pre-packaged and upon request contain all necessary plastic cutlery, napkins and condiments.

Lunch orders must be placed by 11:00 AM and will be available for pick-up between Noon and 4pm. Your pick-up time will be established when you place your order. Please keep in mind we are operating with limited staff and food inventories so special requests may not be fulfilled.

Dinner

Take out dinners will also be available Thursday through Sunday and will be served family style with enough appetizers, entrees and sides for a family of four. The dinners will be pre-cooked with any re-heating or other preparation instructions included in the package. Alternatively, you may order your main entree uncooked so you can portion it to enjoy over a few days. Menus for the week will be circulated no later than Wednesday afternoon and will consist of some of our favorites. While this is not the full a la carte service we are used to, it is an essential start to normalizing and increasing the amenities our Club can offer in an ever-changing regulatory and safety environment.

Dinner orders must be placed by 5PM the day before pick-up and will be available for pick-up from 1PM to 4PM.

Logistics

While we are actively working on an App based system to facilitate ordering via the app, for now, orders will be placed by email using forms available on the Club's web-site or by phoning the Club directly during specific hours. All orders will be reviewed prior to placing into the kitchen to verify accuracy. Completed orders ready for pick-up will be packaged and clearly marked at a pick up spot under the porte cochere where all social distancing protocols will be adhered to.

Due to COVID-19 protocols, no orders may be accepted in person. Your completed order will be placed on a table under the porte cochere about 5-10 minutes before your pick-up time bagged and waiting with your name

on it. Once we place your order outside it can't go back inside for any reason. Please take care and be very specific when placing your orders and remember if you're late to pick-up your order it may be outdoors for an extended period.

As always, we will monitor the regulatory situation and scale our offerings as we are able, keeping the health of our Membership and Staff foremost in our minds.

Half-Way House

Our halfway house will now be open from 9AM to 4PM Friday through Sunday with an attendant to provide bottles of water. Individually wrapped snacks will be available from the attendant next week. The halfway house will not be open for self-service at any time. The bathrooms at the turn will be open from 8AM to 4PM Tuesday through Sunday and will be cleaned and sanitized every half hour. Please observe social distancing rules and posted signage at all times including the new traffic pattern for using the restrooms.

Next Steps

Golf play has been robust over the last several weeks, indicating a clear demand by our members to be outdoors and active. Currently, the course, as well as all practice facilities are open.

As of the writing of this letter golf carts are still not permitted in New York State, where the majority of our golf course exists, however, they are permitted in Connecticut. Our intention, barring any pushback from the Town of Pound Ridge, is to make carts available starting May 15th under the conditions that we have only one player per cart unless they are family members. Carts will be sanitized after every use. In addition, recognizing that as the weather improves and demand for the carts will increase, we have arranged for additional cart capacity starting Memorial Day weekend. A system of prioritizing allocation of carts will be set up by the golf committee.

Patio Dining

Based on Governor Lamont's last statements on re-opening, it appears that on May 20th some restaurants will be able to open with dining limited to patios and outdoor spaces. We expect this to apply to Clubs as well and are actively working on a table and seating plan which will meet any regulations set forth by either the health department, CDC or other agencies. The opening of any a la carte food service either on the patio or in the clubhouse, does not come without costs, and we will judge demand before making this decision. In the meantime, we will establish the safety protocols mentioned above so that take-out lunches might be enjoyed on site. There will only be about 24 seats on the Grill Room patio due to capacity limits.

Upon opening of the patio, we also expect to begin limited beverage service, to be consumed outdoors and on-property only as permitted by law. Our full bar operations return will resume when we can safely assemble in groups and enter the clubhouse.

Pool/Tennis

The pool is also in the process of being opened with the intention of filling it shortly. While we do not have clarity on exactly what regulations we will be required to meet and what amenities will be allowed we are following the issue closely. While the pool will not open on Memorial Day, we are planning for the opening early June and are putting in place the social distancing and screening protocols we think will be required.

The tennis courts are open for play along previously set forth USTA guidelines for social distancing.

Staff and Member Wellness

To date we are not aware of any staff or Members who have visited the Club testing positive for COVID-19. Since the beginning of this crisis, management has put strict protocols in place and has begun to take all staff temperatures daily, observing them for any symptoms and will continue to provide the necessities to keep them on-site as much as possible.

In addition, I am pleased to announce the formation of a medical advisory committee consisting of several of our Club MDs who have graciously offered their time and wisdom on the disease, current medical thinking and best safety practices. Together, we will focus on how best to keep ourselves safe while enjoying Club activities.

On behalf of the Management, the Board and Myself, I would like to thank all of our members for their support and patience during these difficult times. It has been quite satisfying to see our membership come together and it is this strength which defines a community. As we continue to get clarity on the myriad of regulatory issues, we are likely to face, we will continue to refine our plans and update the membership accordingly.

LETTER #3

Dear Members,

As of May 20th, the state is allowing restaurants to offer outdoor dining only, without bar areas.

As a result, we will continue to offer curbside takeout from 5:30pm to 6:30pm as well as patio dining from 6:30pm to 7:30pm, Wednesday through Saturday evenings. Patio dining will be served the same way as a la carte dining except you must call in your orders between 10am and 3pm each day.

Given the limitations and restrictions provided by the state, we can only accept same-day reservations for patio dining and at the time you place your order.

When dining on the patio, all members must put on face masks or cloth face coverings upon arrival and must keep them on until a beverage and or food is delivered to the table. You must also wear a face mask or cloth face covering when walking around the patio or walking to the restrooms.

The snack bar will also open Saturday, May 23rd from 9am to 4pm. The snack bar will serve two purposes: (1) for golfers from the golf-side window and (2) members who want to have lunch to-go. If you are playing golf, we encourage you to pre-order from the menu at the 9th tee or 18th tee so it can be ready by the time you finish your game.

Seating on the patio for lunch will be offered either from the snack bar or outdoor kitchen.

Please note, all staff will wear face masks and disposable gloves which will be replaced frequently. We will also ensure strict adherence to the protocols set forth by the state at all times for the health and safety of all members and staff.

COVID-19 Mandatory Club Policies

1. Current dress codes still apply around the clubhouse and when dining.
2. Children 14 and under must be accompanied by a parent at all times around the clubhouse. They must remain seated with a parent when dining and must be escorted to the bathroom. The playground and sport court areas are closed, and the golf practice areas and racquet facilities are not to be used as playgrounds.
3. Members need to bring face masks or cloth face coverings that cover the nose and mouth with them to the club. They will be required at all times on the patio (except when sitting at the table and eating), around the snack bar area, at curbside pick-up and in the clubhouse bathroom. This is a town Health Code requirement and cannot be waived.
4. No more than 5 members can be seated together at a table.
5. Tables have been placed in a location to provide the 6 feet of space as required by the governor and approved by the Town Health Department. Tables cannot be moved around the patio.
6. No one is permitted to use the patio when “closed” signs are posted.

7. Members must be seated at a table by a host or hostess.
8. The back staircase to the patio from the golf side is closed to members. The patio must only be accessed from the parking lot side.
10. No members are permitted in the clubhouse, with the exception of the bathroom by the patio entrance. Only one person (or parent and child) will be allowed in the bathroom at one time.
11. Members cannot stand on the patio to talk to other members at their tables. We must keep the 6 feet of space free as much as possible.
12. No guests are permitted at this time.

LETTER #4

Dear Members,

As you are by now aware, the Beach Club will open for outdoor member dining on Saturday, May 23. Club leadership and management have been evaluating how to operate other facilities at the Beach Club while adhering to state and local regulations so that both members and staff can utilize the facility safely. Your understanding and patience with current Club operations are most appreciated. This email will describe how the Club will operate beginning on Saturday, May 23. As demand and usage is observed, it is likely activity levels will be expanded or limited with the goal being to provide as much access to all facilities to you as we are safely able to do.

Please keep in mind, this is very fluid and modifications and changes are likely.

General - Beach Club Access:

- Access to the Beach Club will be limited to members, their immediate family, and any members of family that are sheltering in place with members only. **NO GUESTS WILL BE PERMITTED.**
- The drinking of alcoholic beverages other than those served to members that are dining is not permitted under the Governor's latest Executive Order:
"Alcoholic liquor may be served only in connection with outdoor dining, which means food prepared on premises".
"There shall be no consumer bars, and all alcoholic beverages shall be served tableside".
- Therefore at this time drinking alcoholic beverages will be prohibited with the exception of those members that are dining.
- The Beach will be closed at 6:00 p.m. daily.
- Childcare providers / nannies and au pairs will not be permitted.
- An attendant will check vehicles at the gate. All members must stop and register with the gate attendant, regardless of whether they were issued a parking sticker last year.
- Due to limited parking, only one vehicle per member family will be permitted.
- Until more is known about demand, we ask that members limit their use of the Beach Club to 3 hours or less.
- The Club will utilize a Beach reservation system for the opening weekend of Memorial Day. Details can be found later on in this letter.
- If utilization remains consistently strong, the Club may continue with a Beach reservation system.
- Members will be checked in as usual at a table adjacent to the pool entrance and at the front desk.
- Children under the age of 17 may not be dropped off and left at the Beach Club unattended.
- Card playing will not be permitted.
- Picnicking will not be permitted at this time. Members may, however, bring their own lunch to consume with their family on the beach. No alcoholic beverages are permitted on the beach at this time.
- Members should wear a face covering whenever the opportunity for coming within six feet of a person outside of their immediate family exists. This includes walking to the bathrooms or picking up food from the Beach Grille.
- During these restricted times, members may bring their own lunch and non-alcoholic beverages to the beach club.

Beach Grille Snack Bar:

- Beach Grille orders will be taken by completing an online order form that will be emailed prior to opening. The form will be similar to the ones being utilized now for the club's take out services and may be accessed from any mobile device. Members should allow 45 minutes for order preparation.
- Completed orders will be left on a table outside the snack bar for pick up.
- No access will be permitted by members to the indoor snack bar area, other than for identified "quick serve" items, which will be designated on a sign outside.
- No tables or chairs will be available for snack bar dining. Members may bring a beach blanket to eat with their family on the beach.
- The use of mobile devices within the snack bar area will be permitted for the placement of orders.

Pool:

- The Pool is not permitted to open as part of the state's phase one re-opening plan. As we receive more information about any potential pool re-opening, we will communicate it with you. The pool will therefore be closed until further notice.

Bathroom and Locker Room Facilities:

- At the Beach Club, the bathrooms inside the beach restaurant and inside adjacent to the locker room area will be available, as will the changing areas. The locker room facilities will be closed.
- The showers will be closed.
- An attendant will be available to clean and sanitize the bathrooms regularly.
- Usage of the bathrooms will be limited to two individuals at a time.
- Pathways into and out of the bathrooms will be delineated with arrows.
- If waiting to use bathroom facilities, please maintain 6 feet safe distancing. The floor will be marked at 6 feet intervals as a guideline.

Beach:

- The Beach will be available for member use. Members will be able to make an advance reservation beginning on Saturday, May 16 at 12:00 noon for one time period during the Memorial Day weekend opening. The initial limit is in order to gauge interest and allow for maximum use of the beach by all members.
- Reservations may be made at one-hour increments between 10:00 a.m. and 6:00 p.m. We will develop a check in station for reservations to manage the process. Members may reserve two chaises for a three hour period. Please email or call to make reservations. Members are asked to limit their time to allow for sanitizing and other reservations.
- Members are also permitted to bring their own chairs and a section of the beach will be cordoned off for such use. *Those members should still reserve* and just indicate that they will be bringing their own chairs when doing so.
- The float in the Sound will not be available.
- A lifeguard will be on duty on the beach between the hours of 9:00 a.m. and 6:00 p.m. daily.
- Members may bring their own beach chairs but staff will not be available to assist with bringing any furniture to or from the beach and setting them up.
- Umbrellas will be set up pre-positioned locations that provide for safe-distancing. Members should not touch any umbrellas. Staff will be available for assistance with raising or lowering umbrellas, but may not re-locate the umbrellas.
- Children's toys and games such as ping pong, corn hole and basketball will not be available.
- Club owned kayaks and paddleboards will not be available for use at this time.
- Members may continue to store their own kayaks/paddle boards, etc. at the Beach Club for their own use.
- These steps are being taken to both meet State rules/guidelines and also to ensure the safety of members and staff. We appreciate all members taking the time to read and adhere to these rules and to communicate them fully to your families.