



**CONNECTICUT  
CHAPTER**  
CLUB MANAGEMENT  
ASSOCIATION OF AMERICA

# CMAACT REGIONAL WORKSHOP

**FEB  
5-6  
2024**



**Mohegan Sun**  
a world at play



A Textron Company

**Thank you to the generosity  
of JBD/JGA & E-Z-GO  
whose sponsorship made  
this event possible.**



## **Monday, Feb 5th | Welcome Reception**

Vista Lounge | 6:00 PM - 8:00 PM

Passed Hors D'oeuvres, Food Stations & Open Bar

## **Tuesday, Feb 6th | All Day Workshop**

CMAA Path to Certification

Brian Watkins, Certification & Education, CMAA

Food & Beverage Trends

Lawrence McFadden, CMC, ECM

## **Afternoon Keynote**

The Art of Service Recovery | Building Trust & Loyalty  
The Ritz Carlton

Registration - \$250 per person

Bring a guest to the Welcome reception - \$55

**CMAA Members receive (6) CMI Credits**

*Registration Fee Includes: Welcome reception, full breakfast, education on the 6th, lunch and breaks. Guest rooms charged separately. (Room block on the 5th for \$199 includes complimentary valet.)*

**REGISTER**



**Cancellation Policy:** Please note that, due to our agreement with Mohegan Sun, refunds will no longer be available after January 14. However, your registration may be transferable to another member or guest.