# **Hot Topics in Human Resources**



# HOSPITALITY GROUP



## Stamford Yacht Club Wednesday, May 8th

## **PROGRAM**

Registration, Continental Breakfast 9:30 am -10:30 am

Recruiting Strategies & Staff Training 10:30 am - 11:30 am

Break 11:30 am - 11:45 am

Managing Burnout and Q & A 11:45 am - 12:45 pm

Lunch 12:45 pm - 2:00 pm



Whitney Reid Pennell, President RCS Hospitality Group

#### **RECRUITING STRATEGIES & STAFF TRAINING**

- Personalized Recruitment: Craft tailored approaches to attract diverse talent & showcase club culture.
- Tech-Savvy Recruitment: Utilize technology to reach a wider talent pool for a competitive edge.
- Continuous Learning: Offer robust training to appeal to growth-oriented candidates.

### **MANAGING BURNOUT**

- Proactive Support: Identify and address burnout through proactive measures, nurturing a caring culture.
- Flexible Work Solutions: Understand workforce needs, implement flexibility to mitigate burnout.
- Promote Well-being: Prioritize work-life balance & mental health initiatives for talent attraction/ retention.
  - 1. Attire Business casual
  - 2. Two Education credits
  - 3. CMAACT Members complimentary | Guests \$73
    - 4. Register and learn more on cmaact.org